

# Office of Student Financial Services The Electronic Loan Process -- Ends by Completing An Exit Interview (Counseling) You Need a PIN (Personal I.D. Number)

Go To

Direct Loan Servicing - Home Page - Microsoft Internet Explorer

Address: <http://www.dl.ed.gov>

Log In To Your Account

Welcome To: **Direct Loan Servicing ONLINE**

Entrance & Exit Counseling  
Get the information you need as a Direct Loan borrower. **GO**

**Your Account ...**  
Make online payments, view your account balances and payment history, change your billing options, enroll in electronic services and much more...

**1098-E Tax Information ...**  
Your 1098-E was included with your new Annual Statement that was mailed in January 2003. You also can download your 1098-E online from this Web site.

**Enroll in Electronic Services ...**  
You can choose to receive your Direct Loan bills and correspondence electronically, eliminating paper mail. Electronic services are faster, free, and more convenient.

**Make an Online Payment ...**  
Paying your Direct Loan online from this site is free, convenient, and saves you time and money. You can even schedule your payments up to six months into the future.

Request A PIN

Tour This Site

Direct Loan Servicing News  
No news for today!  
(7/1/2003 9:53:23 AM)

Lower Your Interest Rate!  
Enroll in EDA

Electronic Correspondence  
Receive most of your Direct Loan correspondence via e-mail instead of through the U.S. Postal Service?

US Department of Education - [www.ed.gov](http://www.ed.gov)  
FSA Student Portal - [www.studentaid.ed.gov](http://www.studentaid.ed.gov)

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If You Don't Have a  
PIN, Click Here to  
Request One

If You Have a PIN,  
Proceed With the  
Exit Interview

The Office of Student Financial Services will receive notification that you have completed the Exit Counseling process within 72 hours of your submission.